

Preventing Musculoskeletal Disorders in Garment Workers: Practical and Obstacles Robert Harrison MD, MPH Clinical Professor of Medicine University of California, San Francisco 415 885 7580 rharris@itsa.ucsf.edu

A Partnership

California Department of Health Services Occupational Health Branch

University of California, San Francisco Occupational Health Nursing Program

University of California, San Francisco/Berkeley Ergonomics Program

Asian Immigrant Women Advocates (AIWA)



Worldwide Clothing Production Is a \$335 Billion Business

- 11 Million Workers/75% Women (China: 3.7 M. US 793k, Mexico 567k)
- Compared to 1960s, consumers are spending 50% less but buying twice as many garments (28.7 outerwear items per person in the US.)
- Labor Costs: US \$9hr, Mexico, \$1.25hr, China \$0.45hr

Who gets the money...

For a \$100 dress.....

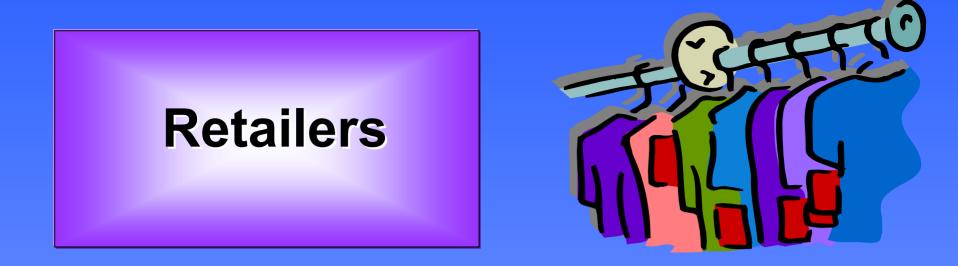
Retailers get \$50

Contractor gets \$9

Manufacturers get \$12-\$16

> Fabric costs \$22

>Garment Workers get \$2-\$6



- ✤ Four companies sell 2/3 of the clothes sold in the US
- Wal-Mart sold more than \$117 billion in 1998
- The next biggest retailers (Sears, K-Mart, Target and Mervyns) together sold over \$100 billion

Retailers control the garment industry



The two rules for retailers: Don't run out of items customers want Don't order items customers don't want.

•Big retailers carry between 800,000 and 2 million items in their stores.

•In 1987, retailers lost 25 billion dollars because of inventory errors

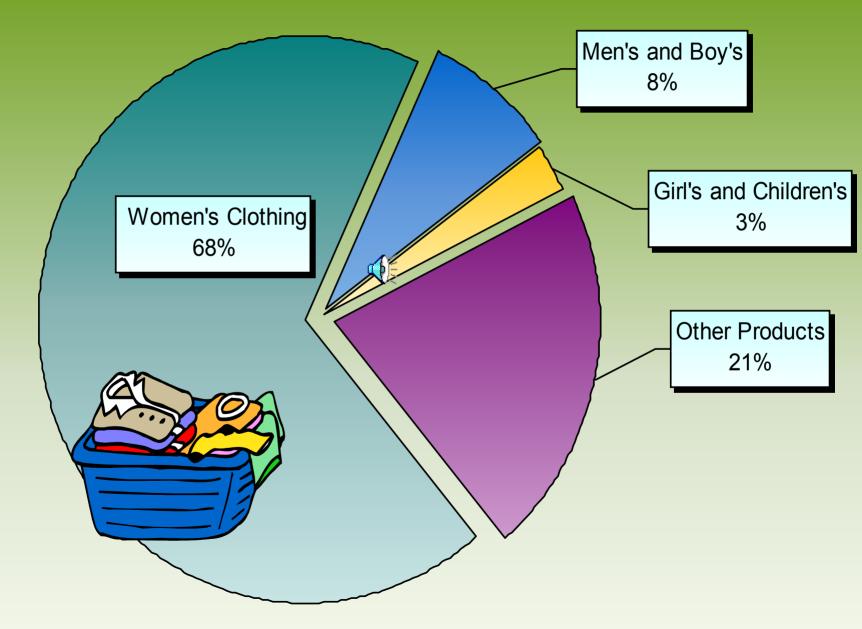
•The invention of the bar code transformed





- Manufacturers design, sell and deliver clothes to retail stores
- Usually they buy the fabric and contract with factories to cut and sew the garment
- They decide whether to use a factory in the US or overseas to make the garments

What We Sew in California...



California's Garment Factories

- 6,000 factories in CA
- 45% employ less than 5 workers
- Most are immigrant-owned
- The majority are considered sweatshops
- In a 1996 TIPP study, 96% had healtl and safety violations (72% serious)
- Over 60% had minimum wage and hour violations





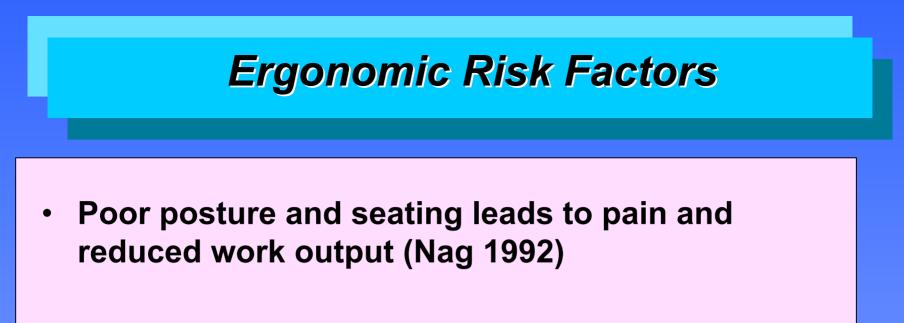
Description of Problem

- unsafe conditions
- long hours, no breaks
- no control over work
- no benefits
- many unlicensed shops
- cultural/language barriers
- fear of reporting injuries





- Sewing machine operators have significantly more MSD symptoms (Vilma 1982, Westgaard 1992)
- Persistent pain common among garment workers (Punnett 1985)
- Increased chronic health problems and permanent disability (Brisson 1989)



 Upper extremity MSD symptoms reduced with adjustable chairs and workstation changes (Li 1995, Herbert 1997)



No data on non-English speaking Asian workers

Multidisciplinary Project

FUNDING

CDHS

- Health education -Ergonomics

- Wellness Foundation
 - California Endowment
 - NIOSH
- ILE

UCSF/UCB

- Clinical - Ergonomics

AIWA

Worker outreach & empowerment

- Community Workers & Volunteers
 Family Members
- Physical therapy
- Massage
- Translations

Project Components

- (1) Free clinic in Chinatown -
 - clinical examinations
 - physical therapy/massage
 - ergonomics/exercise classes

(2) Work site
ergonomics
evaluation
and
intervention
project



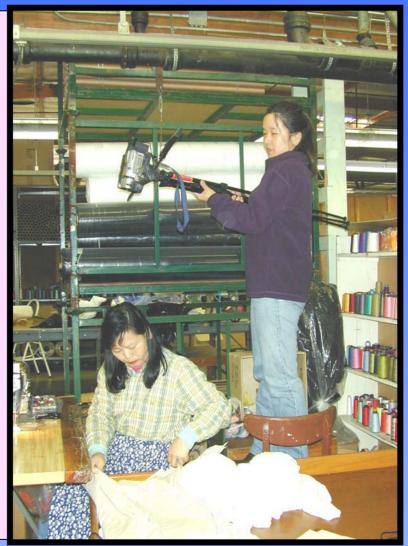
Goals of clinic

- provide service
- collect data on type and extent of MSDs in this population (questionnaire, focus groups)
- collect risk factor information to aid ergonomics project



Ergonomics Project - Goals

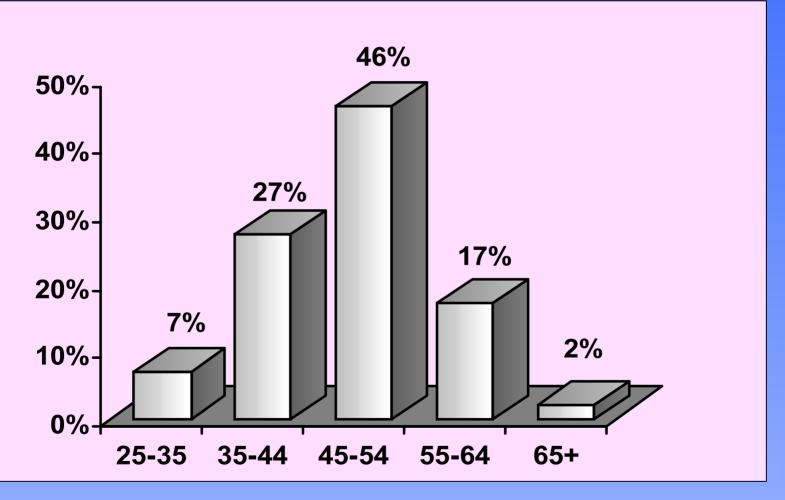
- identify risk factors for MSDs at small sewing shops
- perform detailed task analysis
- develop effective and costeffective ergonomic interventions for sewing factories
- develop culturally sensitive and worker-friendly educational materials



Ergonomics Project - Methods

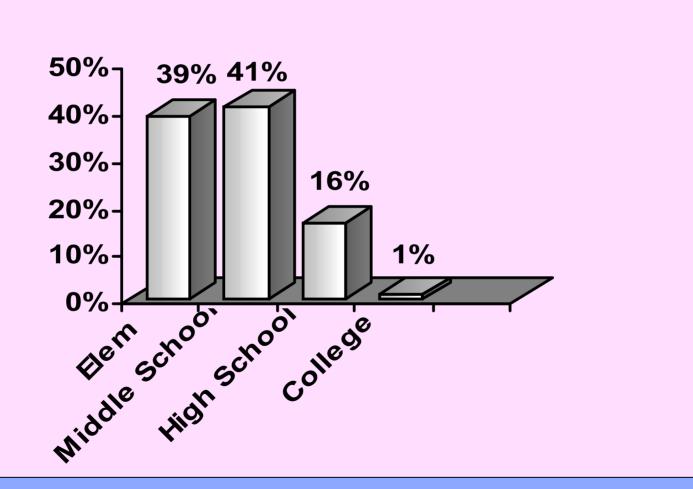
- laboratory testing of proposed interventions
- introduce interventions at 3 "model" shops
- compare symptom severity and ergonomic measurements at "model" shops versus control shops
 - disseminate before/after work site surveys
 - videotaping, checklist, workstation measurements
 - employer/employee interviews

Age Distribution (n=100)



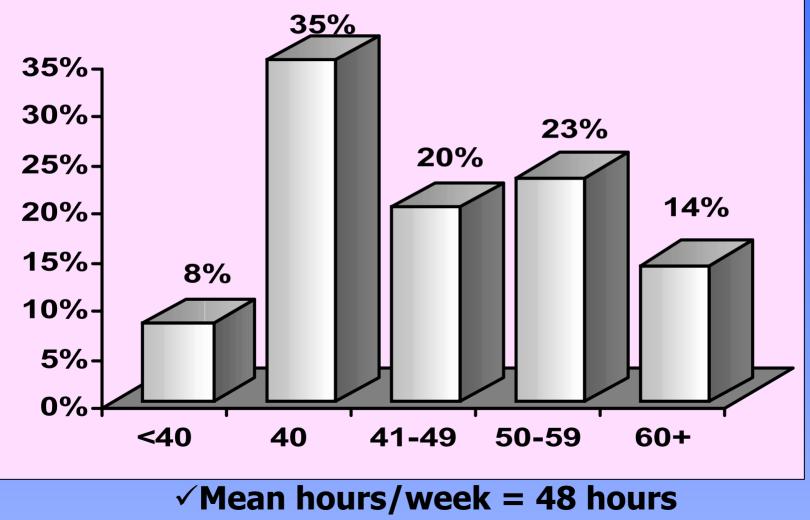
 \checkmark Mean age = 48.7 years

Level of Education (n=100)



✓ 80% less than middle school
 ✓ 95% Cantonese speaking

Hours Worked per Week (n=100)



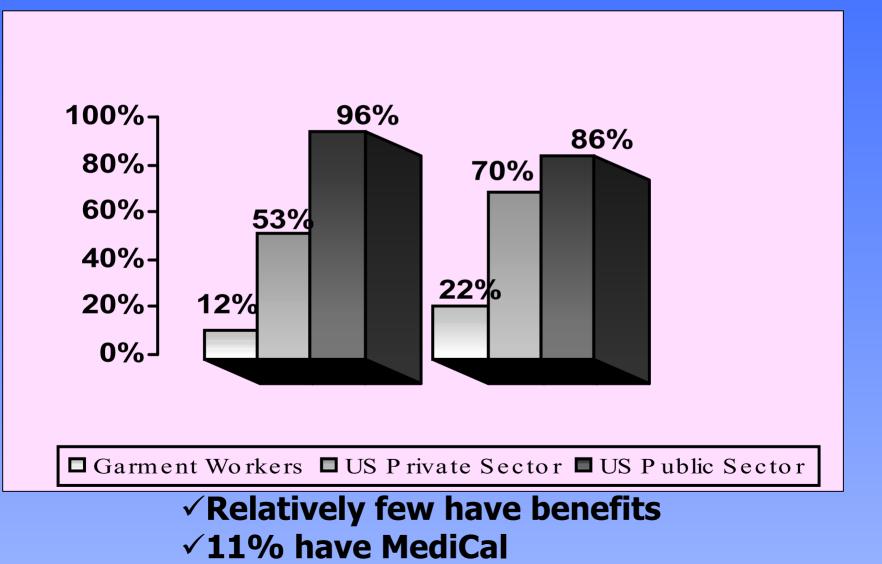
 \checkmark Mean years in industry = 13 years

Garment Worker Wages (n=100)



✓ Garment workers wages 75% US poverty level

Sick Leave and Health Insurance (n=100)



Health Care Access

- 57% have seen HCP for WRMSD
- Most go to community clinics
- Most common barriers to care are language (50%) and cost (one-third)
- Only 7% have filed workers' compensation claim

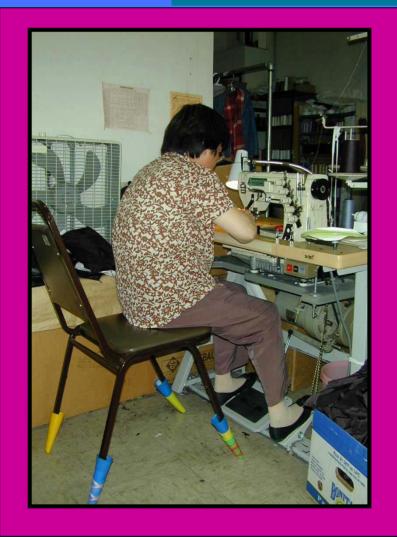
Primary Diagnoses (184 diagnoses for 99 patients)

Diagnosis	Number (%)
Sprains/strains	144 (78)
Back	48 (26)
Neck	33 (18)
Shoulder	23 (13)
Carpal tunnel	7 (4)
Other nerve	9 (5)
Tenosynovitis	18 (10)
Other	8 (4)
Totals	184 (100)

Treatment Methods

- NSAIDs
- Splints
- Injections
- Referral to limited PT and ergonomic classes
- Only one work comp claim filed

Risk Factors



Sustained neck and trunk flexion

Repetitive Shoulder Abduction







Wrist Deviations

Pinching of Fingers

Lumbar Motion Monitor



Proposed Interventions and Laboratory Testing

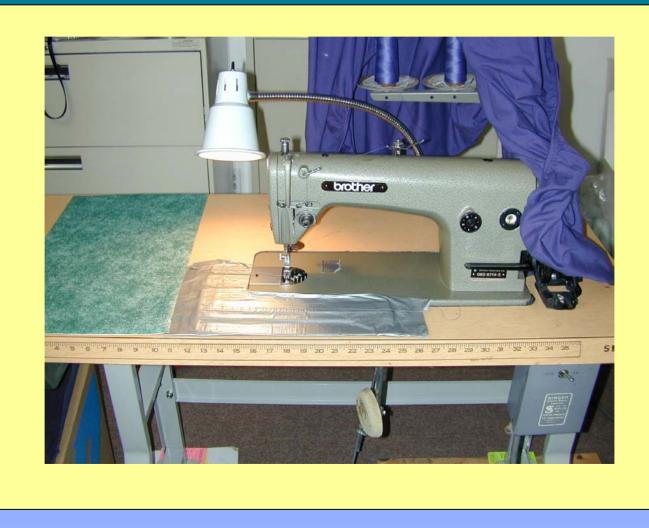


Tilt to decrease neck & trunk flexion

Tilting Table



Tilting Needle



Straight Back Chair



Barriers to Treatment and Prevention

- *"Ergonomics"* is a foreign word
- "Work-relatedness" not understood
- Cultural beliefs about medication and rx
- Fear of change
 - job loss/reprisalpain part of job

Successes

- Patient recruitment
- Integrated stretching and ergonomics curriculum
- AIWA Ergonomics Committee: worker-to worker outreach, train-thetrainer program
- Participation in ergonomics "laboratory"

Participatory Model Worker Helping Worker



Limitations

- Recruitment bias to clinic
- Uninsured/underinsured population
- Limited work site follow-up
- Few willing to file work comp claims

Conclusions

- Ergonomic risk factors in garment shops
- Risk of WRMSDs may be substantial
- Practical and feasible solutions needed
- Barriers to workers compensation

Future Steps: Ergonomic improvements

- Complete job task analysis at "model" shops
- Pilot test practical and feasible interventions
- Recommend improved ergonomic work practices throughout industry

Future Steps – Treatment of MSDs

- Expand access to occupational health services
- Improve occupational health at primary care level
- Improve tracking of occupational injuries/illnesses among low wage/immigrant populations